Guidelines for NEP: UGCF Syllabus w.e.f. 2022-23

For the Paper Titled

"Sustainability Marketing" of B. Com. (Hons.)

DSE-4.3, Semester-IV

JOINTLY ORGANISED BY

Department of Commerce, Delhi School of Economics, University of Delhi And

Ramjas College, University of Delhi

Date: 06th March 2024

Time: 5 PM

Venue: Google Meet Platform

Minutes of the meeting

An online meeting was held on Wednesday, 06th March 2024 at 5:00 PM on Google MeetPlatform to prepare the Guidelines for NEP: UGCF Syllabus w.e.f. 2022-23 for the papertitled "Sustainability Marketing" of B. Com. (Hons.) DSE-4.3, Semester-IV, jointly organised by theDepartmentof Commerce, Delhi School of Economics, University of Delhi and RamjasCollege, Universityof Delhi. The meeting was convened by Dr Arvind Gupta, Assistant Professor, Commerce Department Ramjas College and Co-Convened by CA Dr Vishal Pandey, Assistant Professor,Commerce Department, Ramjas College. DrSvati Kumari, Assistant Professor represented the Department of Commerce, Delhi School of Economics, University of Delhi. The followingmembers were present in the online meeting:

| S.No. | Name | College | | |
|-------|-----------------------------------|---|--|--|
| 01 | Dr Arvind Gupta (Convener) | Ramjas College | | |
| 02 | CA Dr Vishal Pandey (Co-Convener) | Ramjas College | | |
| 03 | Dr Svati Kumari | Department of Commerce, Delhi School of | | |
| | | Economics | | |
| 04 | Dr. Mayur Taneja | Rajdhani college | | |
| 05 | Dr. Gunjan Khanna | Lakshmibai College | | |
| 06 | Dr Hephzibah Beula John | Jesus and Mary College | | |
| 07 | Dr Sarita Devi | Lady Shri Ram College for Women | | |
| 08 | Dr Priya Khanna | Shyam Lal College | | |
| 09 | Dr Tejaswini | Janki Devi Memorial College | | |
| 10 | Dr Poonam | Bharati College | | |
| 11 | Dr Vipra Kapoor | Delhi College of Arts and Commerce | | |
| 12 | Dr Bimaldeep Kaur | Sri Guru Gobind Singh College of | | |
| | | Commerce | | |
| 13 | Dr Deepti Gupta | Deen Dayal Upadhyaya College | | |

| 14 | Dr Hardeep Kaur | |
|----|------------------|--|
| 15 | Dr Surender Khan | |

The following guidelines were set in the online meeting with the consent of faculty members present and the representative of the Department of Commerce, Delhi School of Economics, University of Delhi.

ALLOCATION OF LECTURES AND MARKS

| Unit | Syllabus | No. of | Allocation | Questions |
|------|------------------------------------|-------------|------------|------------------|
| | | Lectures | of Marks | |
| 01. | Introduction | 9 | 18 | Q 1 |
| | | | | (Internal Choice |
| | | | | within Unit 1) |
| 02. | Sustainability marketing | 9 | 18 | Q 2 |
| | opportunities | | | (Internal Choice |
| | | | | within Unit 2) |
| 03. | Consumer behaviour and | 9 | 18 | Q 3 |
| | sustainability marketing | | | (Internal Choice |
| | | | | within Unit 3) |
| 04. | Sustainability and marketing mix | 9 | 18 | Q 4 |
| | decisions | | | (Internal Choice |
| | | | | within Unit 4) |
| 05. | Sustainability legal framework and | 9 | 18 | Q 5 |
| | its implementation in india | | | (Internal Choice |
| | | | | within Unit 5) |
| | Total | 45 Lectures | 90 Marks | |

EXAMINATION RELATED GUIDELINES

| SYLLABUS | SCOPE | | | | |
|--|--|--|--|--|--|
| UNIT 1: INTRODUCTION (9 HOURS) | | | | | |
| Sustainability- Concept, Issues, SDG Goals. | As per the Syllabus of Unit 1 with Focus | | | | |
| Sustainability Marketing- Concept, Rationale, | on the following: | | | | |
| Evolution, Pillars of Sustainability Marketing, Linkage | • Development of Concepts of SD | | | | |
| with SDGs. | • Pillars of Sustainability Marketing | | | | |
| | • SDG Goals | | | | |
| Sustainability and Ethical Decision Making. | • Case Studies especially | | | | |
| Challenges of Practising SM- Sustainability and | emphasising Indian Case Studies | | | | |
| Profitability. Triple Bottom Line- An Overview. | Only theoretical concept related to | | | | |
| | the Triple Bottom Line | | | | |
| UNIT 2: SUSTAINABILITY MARKETING OPPORTUNITIES (9 HOURS) | | | | | |

Sustainability Opportunities- Marketing Environment; Segmentation, Targeting and Positioning; Creating Value through Sustainability- Designing the Marketing Mix, Holistic Approach to Sustainability. As per the Syllabus of Unit 2 with Focus on the following:

- Evolution of Sustainability
 Marketing
- From Production Concept to Holistic Marketing to Sustainability Marketing
- Shift of focus from Stakeholders to Future Generation i.e. Futuristic Approach

UNIT 3: CONSUMER BEHAVIOUR AND SUSTAINABILITY MARKETING (9 HOURS)

Unsustainable Lifestyles, Dimensions of Sustainable Consumer Behaviour. Motives of adapting Sustainable Consumer Behaviour, Attitude-Behaviour Inconsistency in Sustainable Buying Decisions, Environmental Consciousness; Sustainable Consumption- Beliefs, Social Norms, Values, Cases of Mindful Consumption and Responsible Consumption.

As per the Syllabus of Unit 3 with Focus on the following:

- Enthusiasm Class of Consumer
- Pragmatist Class of Consumer
- LOHAS Class of Consumer
- Community Focus Consumers
- Anthropocentrism of Consumers
- Self Reliant Consumers
- Cleaner and Responsible Consumption
- Cases of Mindful and Responsible Consumption especially focusing on Indian Cases.

UNIT 4: SUSTAINABILITY AND MARKETING MIX DECISIONS (9 HOURS)

Developing and Reinforcing Behaviour through 3 R's- Recycle, Reuse and Reduce.

Sustainable Products, Sustainable Branding and Packaging. Sustainable Pricing Decisions, Sustainable Marketing Communication, Sustainability and Promotion Mix Decision, Marketing Channels and Sustainable Supply Chain.

- Recycle, Reuse and Reduce are to be covered.
- Sustainability through Process or Material
- Sustainability pricing that reflects environmental and social concerns.
- Internalities and Externalities Related to Product.
- Principles Underlying Sustainable Marketing Communication
- The focus should be more on sustainable principles and practices with respect to Promotion Mix, Marketing Channels and Sustainable Supply Chain.
- (Note: Rather than covering different types, the focus should be more on sustainable principles and

| | | practice) | | | | |
|--|---|----------------------------------|--|--|--|--|
| UNIT 5: SUSTAINABILITY LEGAL FRAMEWORK AND ITS IMPLEMENTATION IN | | | | | | |
| INDIA (9 HOURS) | | | | | | |
| An Overview of Legal Framework- Leading Cases | • | Section 135 of the Companies Act | | | | |
| and Developments. Role of Sustainable Marketing | | 2013 and Schedule VII | | | | |
| in Global Network. | • | United Nations 2030 Agenda and | | | | |
| | | its 17 SDGs | | | | |
| | • | Brief Introduction of: | | | | |
| | | ➤ National Green Tribunal 2010 | | | | |
| | | ➤ Energy Conservation Act 2001 | | | | |
| | | > Environment (Protection) Act, | | | | |
| | | 1986 | | | | |

Notes:

- (1) Relevant Cases should be taught to bring more understanding to the Concept
- (2) Department should arrange workshops on this subject on a regular basis as it is an emerging topic for the benefit of faculty members.
- (3) All teachers teaching this paper are expected to follow these guidelines to maintain uniformity.
- (4) These guidelines must be provided to all the members of the Paper setting Board so that the same can be strictly adhered to while drafting Question Papers.
- (5) Question paper should be of reasonable length and neither too short nor too lengthy with a mix of direct, indirect and analytical questions and case studies.
- (6) Paper setting Board should try to frame the Question Paper and Marking Scheme in such a manner that during evaluation, objectivity can be maintained.

Auvind Gupta

Dr Arvind Gupta

(Convener)

Assistant Professor

Commerce Department

Ramjas College,

University of Delhi

CA Dr Vishal Pandey

(Co-Convener)
Assistant Professor
Commerce Department
Ramjas College,
University of Delhi

Dr Svati Kumari (Representative)

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Assistant Professor
Department of Commerce
Delhi School of Economics
University of Delhi